

PRIVACY POLICY

PRINCIPLES OF OUR POLICY

- Private: We do not sell, rent or trade information about you to other companies.
- Secure: In accordance with the Data Protection Act and the General Data Protection Regulation (GDPR) we follow strict security procedures in the storage and disclosure of information that you have given us to prevent unauthorised access.
- Necessary: We won't collect information unless it is used to deliver a better service or to give you useful, relevant information.

PERSONAL DATA THAT WE COLLECT FROM YOU

111 collects data to operate effectively and provide you with relevant information regarding our activities, events and services. We receive information about you directly from you. This is usually your contact details you provide via a form for example signing up for our e-newsletter, registering for an event or downloading a publication or resource. There are clear instructions on how to unsubscribe from our emails at the bottom of each one.

SECURELY USING YOUR DATA

We use information held about you in the following ways:

- To provide you with information that you request from us or which we feel may legitimately interest you, where you have consented to be contacted for such purposes. You can choose to opt-out of contact at any time.
- To notify you about changes to our service or relevant opportunities. Information about you will be kept secure and it will not be supplied to anyone else, unless we are obliged or permitted by law to disclose it. 111 does not sell, rent or trade any personal information supplied by you to any third party.

INTERNATIONAL TRANSFERS

We do use applications in our day to day business, for example Mail Chimp (<https://mailchimp.com/legal/privacy/>) and Google (<https://policies.google.com/privacy>) who might process your data out of the European Economic Area (EEA). These organisations are in full compliance of the General Data Protection Regulation, and all your personal information will be afforded a high level of protection wherever it is stored or processed.

COOKIES POLICY

We do not use Cookies ourselves on our site, however some of the third-party providers we use, for example MailChimp may use Cookies. These are known as 3rd party Cookies, and because this content is from another website, we don't control the setting of these cookies. If you want to change your cookie preferences, check the third-party websites for information on how to manage their cookies.

Facebook and Twitter cookies

We embed feeds from Facebook and Twitter. The site does not use cookies to create a profile of your browsing behaviour on third-party sites or to show you ads, although it may use anonymous or aggregate data to improve ads generally. You can remove or block cookies using the settings in your browser, but in some cases, this may impact your ability to use Facebook and Twitter.

To find out more visit [Facebook's Cookie policy](#)

For [Twitter's Cookie policy](#)

For more information on how to manage, delete and control Cookies on your computer please visit <http://www.aboutcookies.org/>

DATA RETENTION

Information that we collect and process shall not be kept for longer than is necessary. However, we will retain information:

- to the extent that we are required to do so by law;
- if we believe that the information may be relevant to any ongoing or prospective legal proceedings; and
- in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk).

When information is no longer required we will securely delete or destroy such information.

CONTACT US

This website is owned and operated by 111 Limited.

111 has the discretion to update this privacy policy at any time. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

You can contact us by emailing: susan@ripplearts.co.uk